

AGREEMENT ON THE SUBMISSION OF INSTRUCTIONS

Through this agreement, I, _____, of _____ nationality, of legal age, bearer of Venezuelan Identity Card No. _____ (hereinafter called "THE CLIENT") and holder of the Account No. _____ (hereinafter called "THE ACCOUNT"), maintained at _____ (hereinafter "THE BANK"), hereby state that: In connection with the Instructions given by THE CLIENT to THE BANK via fax, email or other similar media hereinafter referred to as "ELECTRONIC COMMUNICATIONS"), for the management of THE ACCOUNT, THE CLIENT authorizes and requests that THE BANK acts in accordance with instructions received through ELECTRONIC COMMUNICATIONS, as specified:

Fax number + ____ - ____ - _____ and alternate number + ____ - ____ - _____. E-mail: _____ @ _____ and _____ alternate email @ _____.
Specify other media, _____.

Furthermore, THE CLIENT authorizes THE BANK in order that at its discretion, confirms instructions received with the authorized signature(s) of THE CLIENT to mobilize THE ACCOUNT through ELECTRONIC COMMUNICATIONS declared by THE CLIENT, to the following AUTHORIZED PERSONS TO CONFIRM INSTRUCTIONS AND REQUIRE INFORMATION OF THE CLIENT: Name:

_____ Position: _____, _____ Phone + Identity Card No. ____ - ____ - _____, email: _____

Without being limited thereto, THE CLIENT may give instructions to THE BANK by ELECTRONIC COMMUNICATIONS to make payments and money transfers, deposits or withdrawals, coins, precious metals, securities and other property of value of THE ACCOUNT of THE CLIENT. THE CLIENT agrees to order and authorizes THE BANK to accept any request for information on THE ACCOUNT of THE CLIENT made through any ELECTRONIC COMMUNICATIONS from the AUTHORIZED PERSONS TO CONFIRM INSTRUCTIONS AND REQUIRE INFORMATION of THE CLIENT. To permit THE BANK to act on instructions given through ELECTRONIC COMMUNICATIONS for convenience of THE CLIENT, THE CLIENT agrees, agrees and accepts the following conditions:

1. The CLIENT agrees to indemnify and hold harmless THE BANK against any claims, liabilities, losses, damages, costs, charges, fees and other expenses of any kind incurred upon by THE BANK or filed against it, its directors, officers and employees, directly or indirectly in connection with any measure taken by THE BANK or suggested because of such measures in accordance with instructions received from THE CLIENT through ELECTRONIC COMMUNICATIONS, whether arising from any investigation, litigation or proceeding brought by THE CLIENT, his/her subordinates, consultants, suppliers, customers or others on behalf of THE CLIENT, by third parties or any successor or assignee of THE CLIENT, despite the fact that (i) instructions received by THE BANK were not made by THE CLIENT (ii) that THE BANK may have misinterpreted these instructions or have committed any error, failure or omission without any gross negligence or intentional misconduct. THE BANK, any branch or agency thereof, and its directors, officers or employees shall

not be liable for any errors, delays, damages, claims or losses, expenses or costs of any instructions that are received through ELECTRONIC COMMUNICATIONS. These risks will be borne by the customer. In no event shall THE BANK be liable for consequential or punitive damages.

2. THE CLIENT binds itself that the authorized fax number appears on all instructions sent by fax. If THE CLIENT is unable to send his/her instructions using a fax number stated herein, he/she shall confirm such instructions by sending an email, and once confirmed, THE BANK shall execute the instructions, being able to verify by phone or by any other means the accuracy of the instructions.

3. Any term or condition contained in this instrument shall remain in effect until THE BANK and THE CLIENT have agreed, when this agreement is modified, replaced or revoked.

4. THE BANK shall have the right to refuse to accept instructions received through the above ELECTRONIC COMMUNICATIONS, in its sole discretion.

5. THE BANK is not obliged to act on an Electronic Communication. If THE BANK has reason to believe that the ELECTRONIC COMMUNICATION does not come from THE CLIENT or if THE BANK does not understand the instructions contained in an ELECTRONIC COMMUNICATION, THE BANK shall not execute the instructions contained therein.

6. THE BANK has the right, but not the obligation to obtain verbal or written confirmation of THE CLIENT, before executing any ELECTRONIC COMMUNICATION and/or send an email text to any cell phone declared by the client and/or send an email to any email addresses stated by THE CLIENT.

7. All ELECTRONIC COMMUNICATION that THE BANK accepts and that its contents are executed by THE BANK shall be considered valid and true by THE CLIENT, even if, among other things, the ELECTRONIC COMMUNICATION does not come from THE CLIENT or is not properly understood by THE BANK, except that The Bank incurs in gross negligence or willful misconduct.

8. THE BANK shall only follow instructions contained in an ELECTRONIC COMMUNICATION received by the bank during regular weekday office hours of THE BANK or of the delegated office before eleven o'clock before meridiem (11 a.m.).

9. THE BANK shall have the right but not the obligation, to use reasonable means to monitor the instructions received by ELECTRONIC COMMUNICATION to determine if such statement or information is provided by THE CLIENT.

10. Considering that the ability to act of THE BANK according to instructions provided by an ELECTRONIC COMMUNICATION depends on normal function of the media, devices and facilities for receiving and sending ELECTRONIC COMMUNICATIONS, THE BANK shall not be liable for delay or failure to receipt of the ELECTRONIC COMMUNICATION of THE CLIENT. THE CLIENT acknowledges that cell phones and email are not secure means of communication and that THE BANK does not use encryption or digital signatures for incoming or outgoing mail. THE CLIENT also acknowledges that THE BANK recommends its customers not to use faxes, cell phones or emails for confidential purposes or share his/her Internet passwords with others. However, if THE CLIENT

decides to use fax or email to give instructions to THE BANK, THE CLIENT hereby agrees to assume full responsibility for the risks of using these means. These risks include, among others, the possibility that the information is lost, delivered late, not received, spreading computer viruses, to the information intercepted by anyone, retransmitted or altered, or sent unauthorized emails on behalf of THE CLIENT or using his/her email user name.

This is a literal translation. In case of discrepancy, the English version shall govern.

Name of Signatory

Name of Signatory (if joint signatures)

Account No. _____

Location: _____

Date: _____

The (Account Holder) when completing this document must render useless the blank spaces.